How to install JOYTEL eSIM? Taking iPhone as an example, actual may vary depending on iOS version and device.

(1) Please do not use your camera or other APP to scan the QR code, it must be done through the settings of your phone or device.

(2) You must be connected to the Internet to install eSIM. Please confirm that there is available WiFi or available mobile data in the environment before installation.

Steps to follow:

1. To add eSIM to a device that supports eSIM.
2. Go to Settings - Cellular Network/Mobile Network/Mobile Service - Add Cellular Network Plan/Join Mobile Network Plan/Join Mobile Service Plan
3. Scan the QR code in the received email. (If you cannot scan the QR code, please manually enter the SM-DP +Address and Activation Code. This information will be sent to your email together with the eSIM QR code.)
4. After confirming "Add Cellular Number"/"Join Mobile Network Plan"/"Join Mobile Service Plan", the phone/device will display "Starting". After successful addition, "Cellular Data"/"Mobile Data"/"Mobile Data" Show open status. We recommend that you disable your eSIM before reaching your plan destination.
5. The name "Cellular Data"/"Mobile Data"/"Mobile Data" can be modified through the "Cellular Number Label"/"Mobile Network Plan Label"/"Mobile Plan Label". We recommend that you rename its label to "Travel" for easier identification.
6. After arriving at the destination, please turn on your eSIM "Travel" and turn on data roaming, and you can surf the Internet normally.