

The background is a dark purple gradient. In the top left, there is a light purple rounded square containing a white icon of a SIM card. In the top right, there is a light purple rounded square containing a white star and three dots. In the bottom left, there is a light purple rounded square containing a white stylized 'V' logo. The central focus is a large, light purple rounded rectangle with a white star in its top-left corner. Inside this rectangle, the text 'eSIM Installation' is written in white. The rectangle has a subtle drop shadow.

eSIM Installation

eSIM Installation

Step 1:

Select your **home country**, enter your **mobile number** and hit “**Next**”

Your Unlimited eSIM ID: 2014708675

Your Home Country

Select

To auto-start your data plan abroad.

Your Mobile Number

Mobile Number

Next



Step 2:

Follow the instructions in your post-booking voucher to install eSIM on your phone.

Your Unlimited eSIM ID: 2014880158



Install eSIM on iPhone:

Option 1: For iOS 17.4 or later, [Click here](#)

Option 2: Take a screenshot of the QR code. Then go to Settings > Cellular (or Mobile Data) > Add eSIM > Use QR code > Open Photos > Select the QR code screenshot.

Option 3: Scan the QR code from another device or from a printout.

Install eSIM on Samsung / Android:

Option 1: Take a screenshot of the QR code. Then go to Settings > Connections > SIM Manager > Add eSIM > Scan QR > Open the Gallery app/icon > Select the QR code screenshot.

Option 2: Scan the QR code from another device or from a printout.

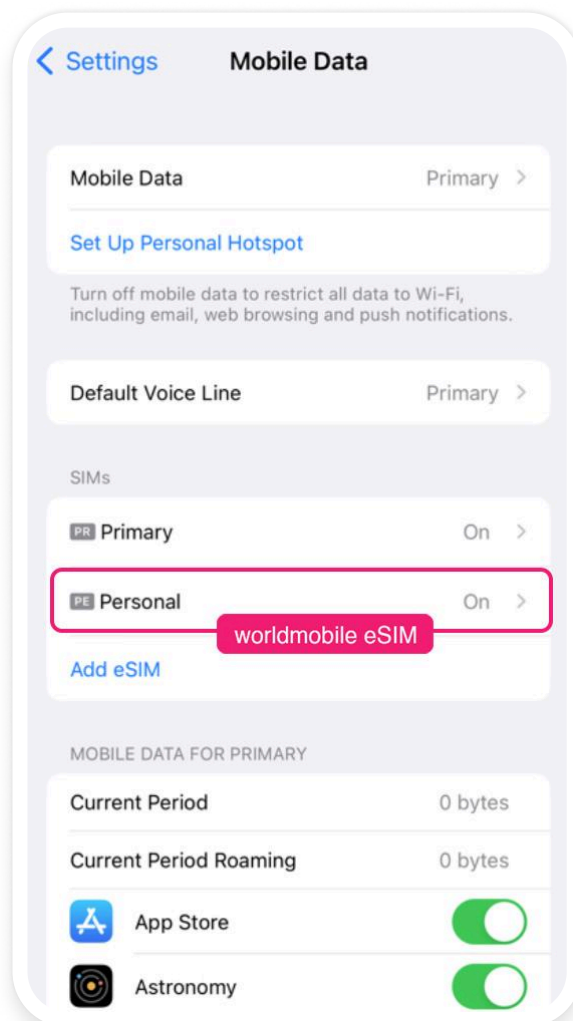
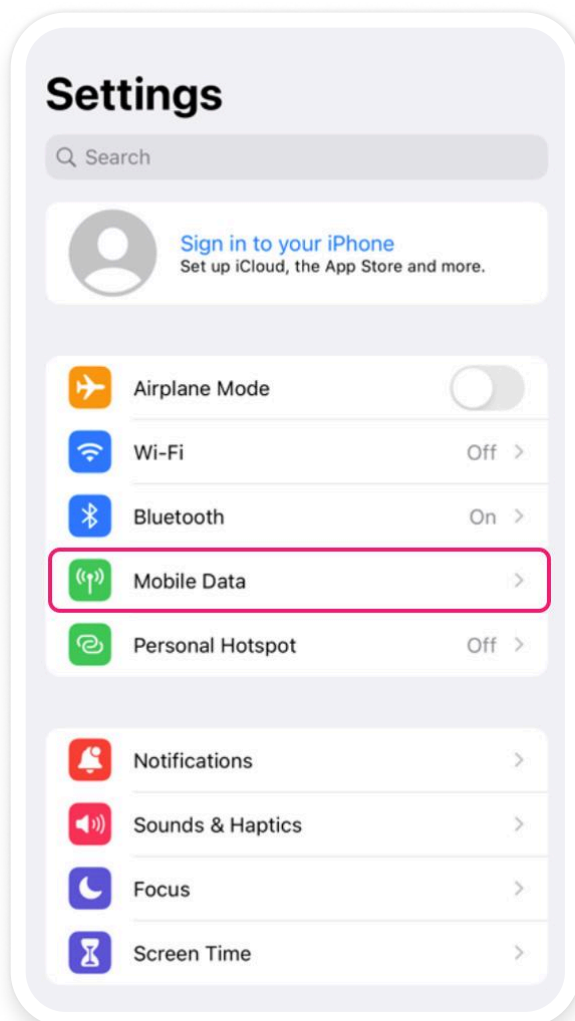


Follow these steps after eSIM Installation

Step 3:

Go to: **Settings > Cellular (or Mobile Data) > worldmobile eSIM**

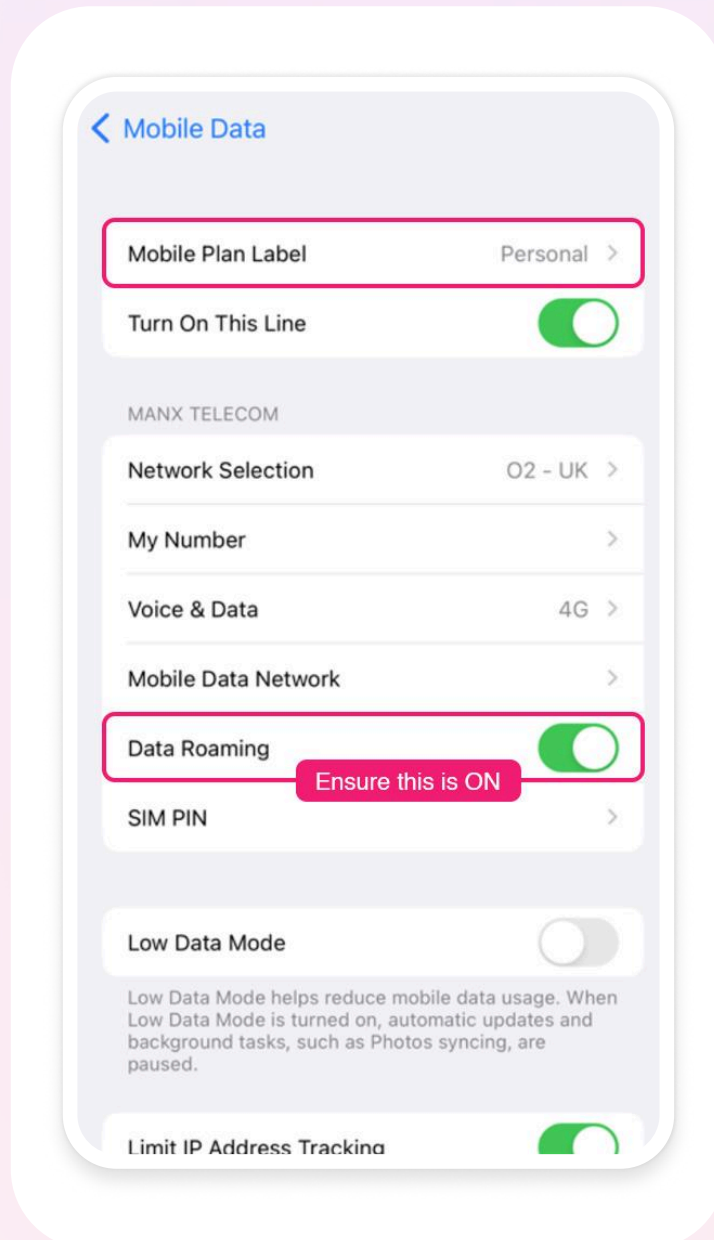
The new eSIM may be listed as any of these: 'Personal,' 'Business,' 'Cellular Data,' 'Secondary,' or 'Travel'.



Follow these steps after eSIM Installation

Step 4:

Turn ON mobile data



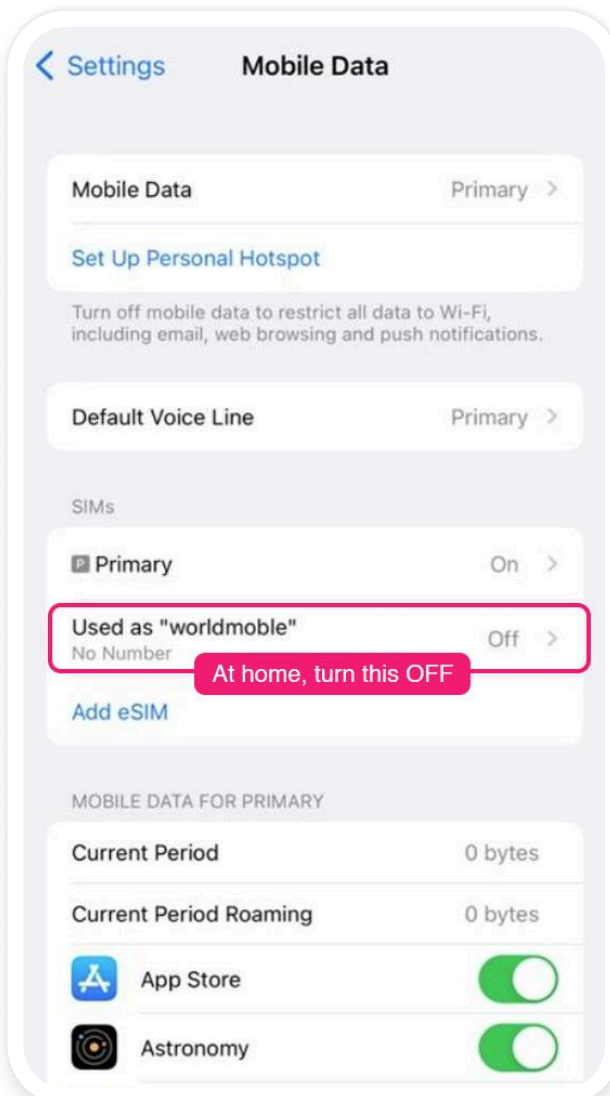


Steps to Follow: When at Home & When Abroad

Steps to Follow: When at Home & When Abroad

At home:

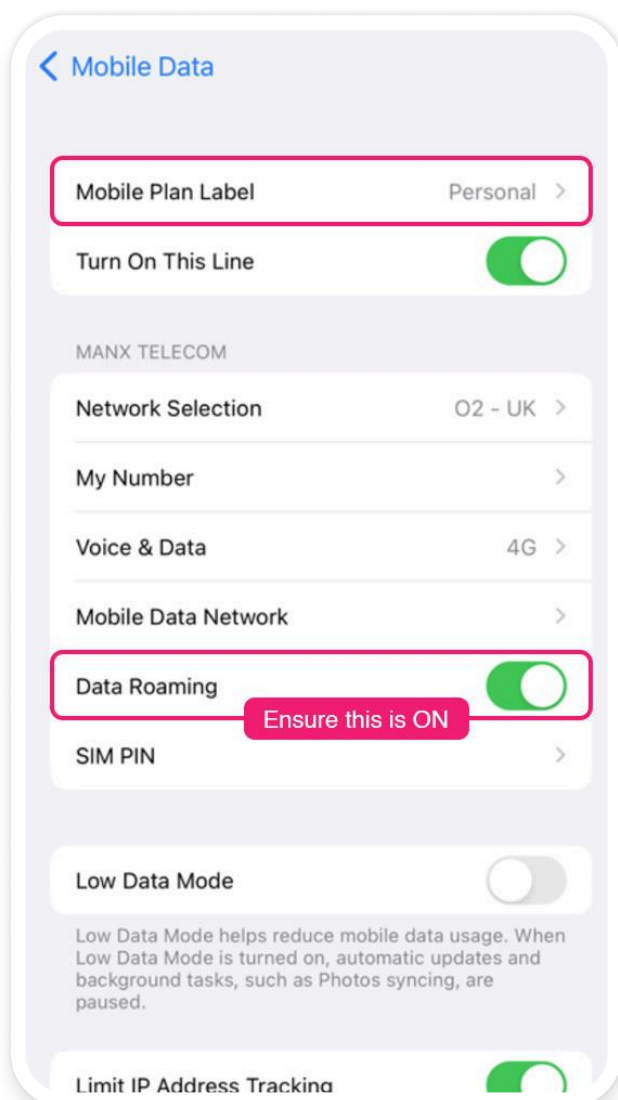
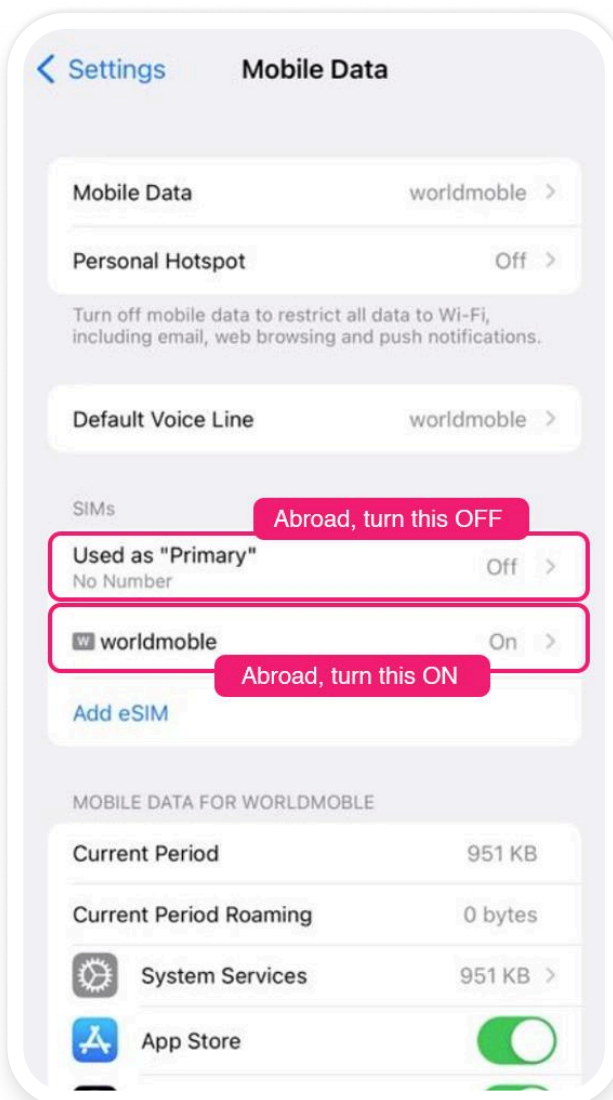
Go to: **Settings** > **Cellular (or Mobile Data)** > **worldmobile eSIM** > **Turn OFF worldmobile eSIM**



Steps to Follow: When at Home & When Abroad

When abroad:

Turn ON your worldmobile eSIM and
Turn OFF your primary SIM



Steps to Follow: When at Home & When Abroad

On your return home:

Go to: **Settings** > **Cellular (or Mobile Data)** > **Turn OFF worldmobile eSIM** > **Turn ON your primary SIM**

Settings

Search



Sign in to your iPhone
Set up iCloud, the App Store and more.

- Airplane Mode ☐
- Wi-Fi Off >
- Bluetooth On >
- Mobile Data >
- Personal Hotspot Off >

- Notifications >
- Sounds & Haptics >
- Focus >
- Screen Time >

< Settings

Mobile Data

Mobile Data Primary >

Set Up Personal Hotspot

Turn off mobile data to restrict all data to Wi-Fi, including email, web browsing and push notifications.

Default Voice Line Primary >

SIMs

Primary On >

Used as "worldmobile" Off >
No Number

Add eSIM

MOBILE DATA FOR PRIMARY

- Current Period 0 bytes
- Current Period Roaming 0 bytes
- App Store ☒
- Astronomy ☒



Troubleshoot

Troubleshooting

Follow these steps if you are facing internet connectivity issues. Please try to use data after each step before proceeding to the next one.

Step 1: Restart your phone

Make sure your **primary SIM is turned OFF**, your **worldmobile eSIM is turned ON**, and then **restart your phone**.

Settings

Q Search



Sign in to your iPhone

Set up iCloud, the App Store and more.



Airplane Mode



Wi-Fi

Off >



Bluetooth

On >



Mobile Data



Personal Hotspot

Off >



Notifications



Sounds & Haptics



Focus



Screen Time



< Settings

Mobile Data

Mobile Data

worldmobile >

Personal Hotspot

Off >

Turn off mobile data to restrict all data to Wi-Fi, including email, web browsing and push notifications.

Default Voice Line

worldmobile >

SIMs

Used as "Primary"

No Number

Off >

worldmobile

On >

Add eSIM

MOBILE DATA FOR WORLDMOBILE

Current Period

951 KB

Current Period Roaming

0 bytes



System Services

951 KB >



App Store

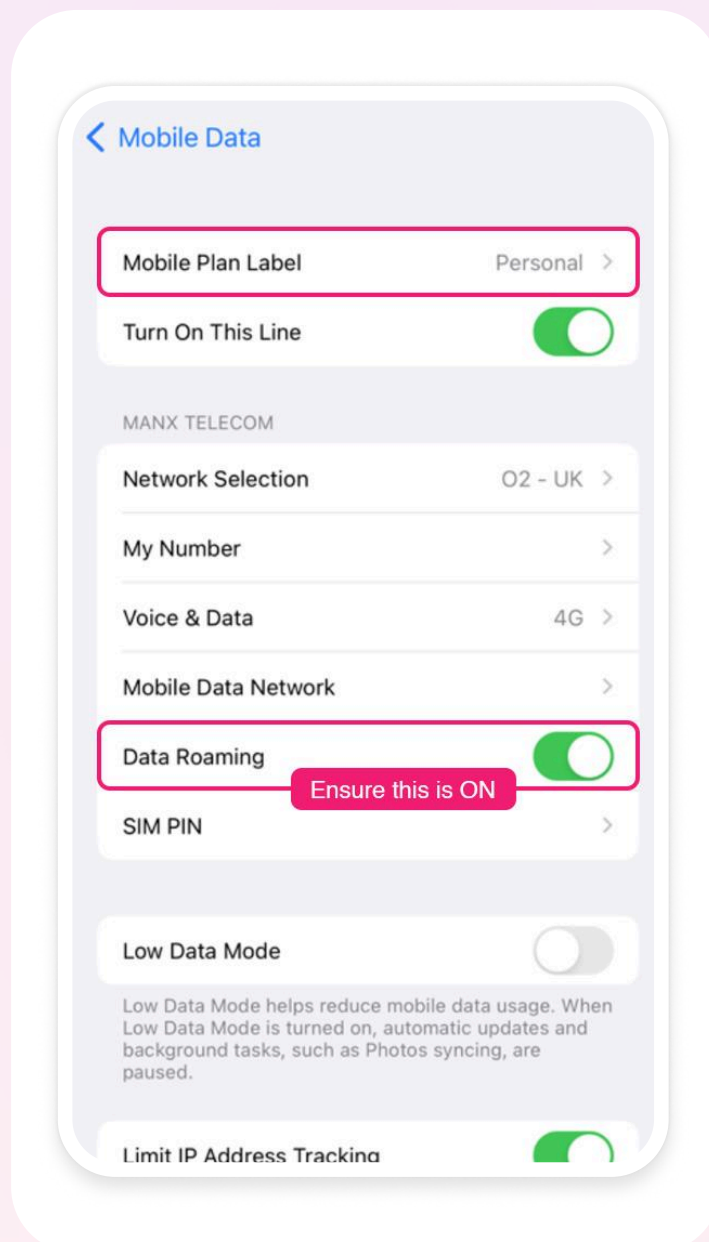


Troubleshooting

Step 2: Data Roaming

Go to: **Settings** > **Cellular (or Mobile Data)** > **worldmobile eSIM** > **Data Roaming**

Ensure that Data Roaming is turned ON for your worldmobile eSIM.

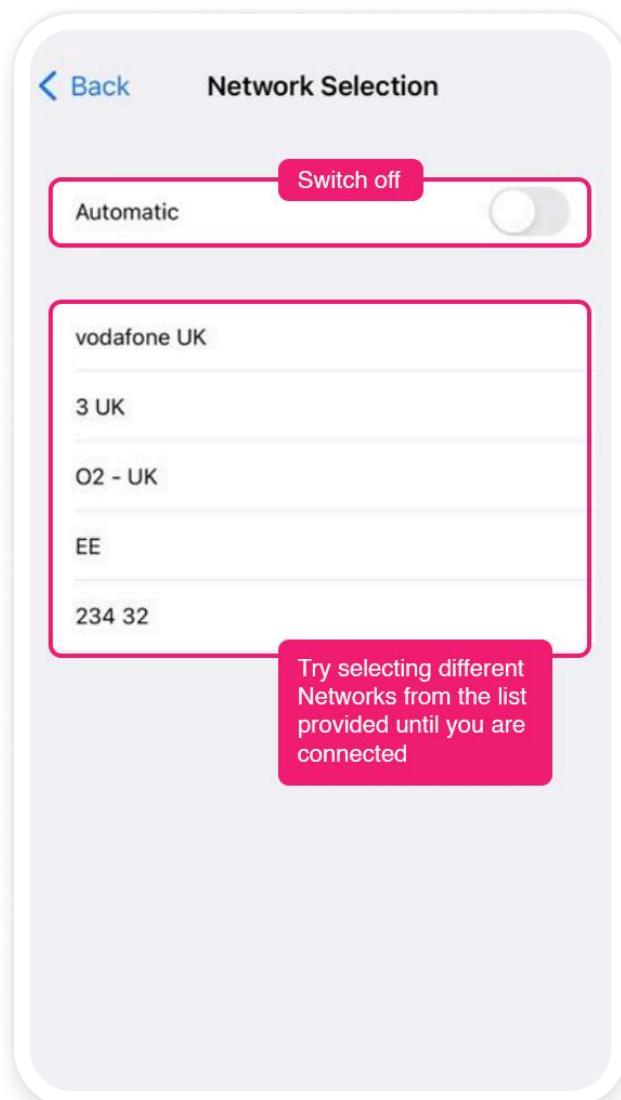
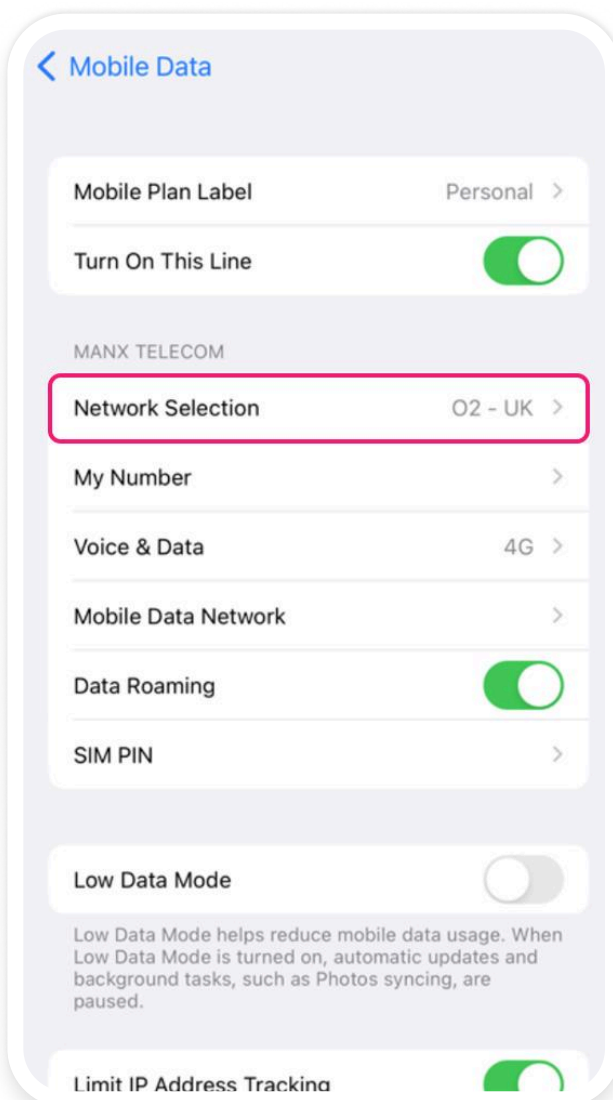


Troubleshooting

Step 3: Select mobile network manually

Go to: **Settings** > **Cellular (or Mobile Data)** > **worldmobile eSIM** > **Network Selection**.

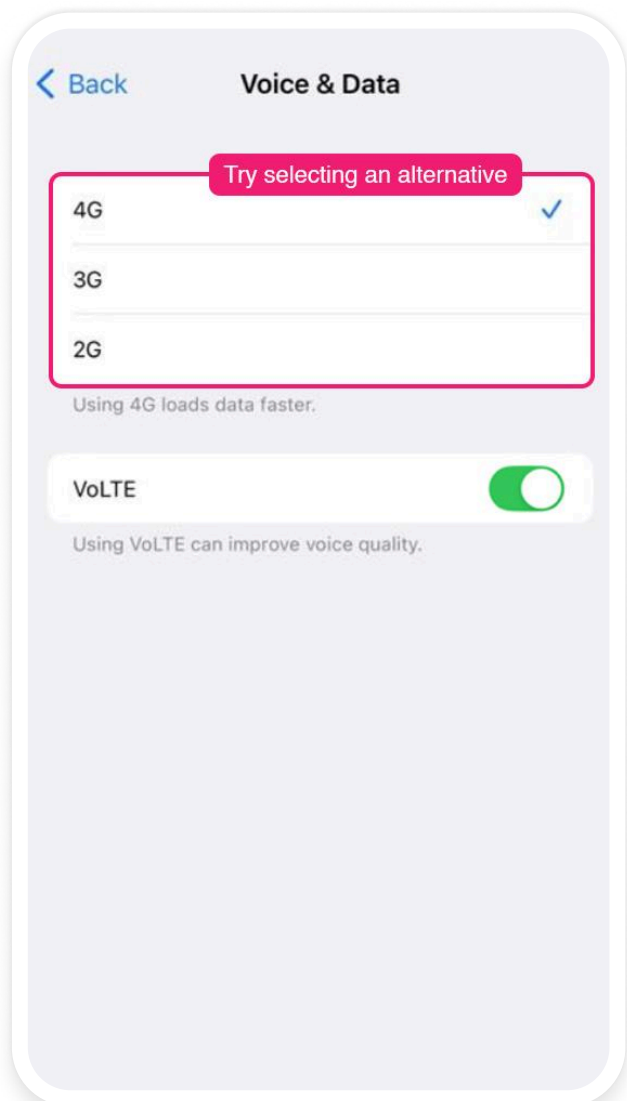
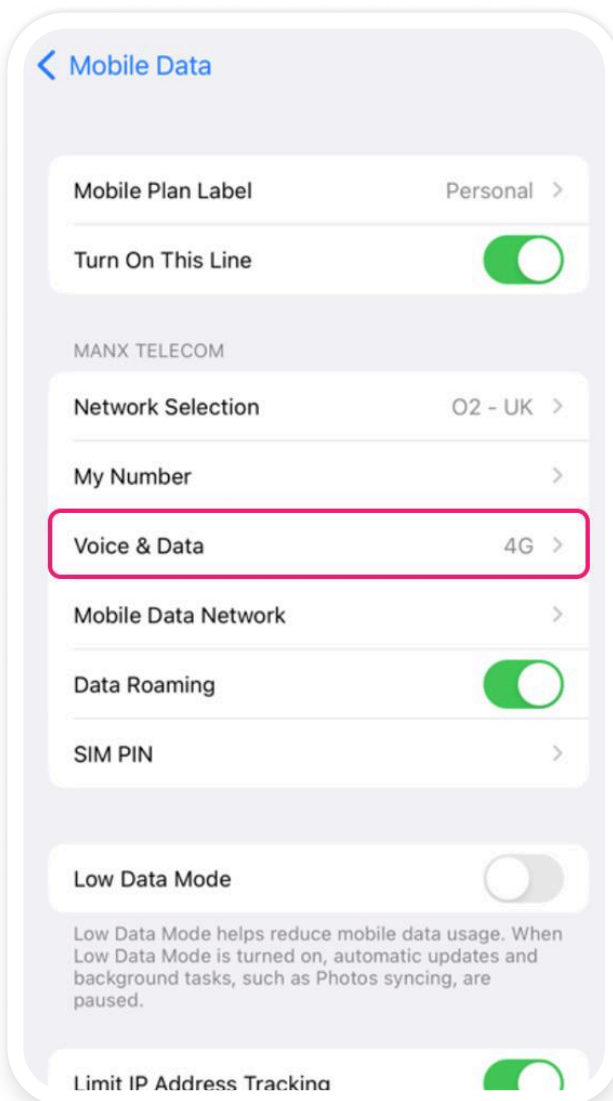
Turn off Automatic, then manually select a mobile network until you are connected.



Troubleshooting

Step 4: Voice & Data

Go to: **Settings** > **Cellular (or Mobile Data)** > **worldmobile eSIM** > **Voice & Data** > **Select an alternative connection**



Still need support? Click [here](#) to get assistance through WhatsApp