

It is customary to give gratuities in recognition of exceptional service, which you'll receive in abundance aboard the ship. We recommend a gratuity amount of \$16.00 USD per night, per stateroom Guest, including infants and children.

Pre-Paid Gratuities are distributed to the crew members who take care of you in the following roles:

- Dining room server
- Dining room assistant server
- Dining room head server
- Stateroom host

Guests staying in Concierge Staterooms and Suites are recommended a gratuity amount of \$27.25 USD per night, per stateroom Guest. This includes gratuity for the assistant stateroom host, who services the Concierge accommodations, and the Concierge Lounge team, in addition to the positions listed above.

Easily pre-pay optional gratuities online by contacting Headout to apply this payment for you.

For Guest convenience, if you did not get a chance to pre-pay before boarding the ship, the optional gratuity amount will be added to your onboard account. Once on board the ship, if you wish to remove or adjust the amount of your optional gratuities, please visit Guest Services for assistance.

Requests to refund pre-paid optional gratuities may only be processed in full back to the original form of payment, which may include forms of payment made by a travel agent.

Not Included

Pre-paid optional gratuities do not include the following gratuities:

- Extras added to rotational dining meals such as alcoholic beverages
- Adult and premium dining locations which are not part of rotational dining
- Food or drink in shops and outdoor or poolside eateries
- Room service
- Port Adventures
- Senses Spa & Salon
- Any other additional services

There is an 18% gratuity charged for bar, beverage, wine, adult and premium dining, deck service tabs and spa services. All gratuities can be charged to your onboard account.