

How to redeem your ticket:

- On the day of your reservation, you will receive an email with login information to your audio guide around 9am in the morning. (If you cannot see this email, please check your SPAM folder)
- Please click the link in your email that will redirect you to a login page - all of the login information is prefilled. If not, you can find them in the email.
- Please hit the login button.
- In the audio guide menu, you will find an Entry ticket.
- Please show this ticket at the entrance to the Pilsner Urquell Experience.
- After the exhibition, please go back to your Audioguide, open Stage 1, and start your city tour.
- Hit the play button, and enjoy!

Note: In order for the audio guide (which also contains the entrance ticket to the Pilsner Urquell Experience) to work properly, you must have a working internet connection.